

SANITARY MEASURES

We thank you for the trust you have placed in us by choosing our establishment.

In case of a next stay, be sure that our members will take care of welcoming you in strict compliance with the health and safety standards relating to our profession. This already demanding system has been greatly strengthened. The safety and well-being of our customers is our top priority.

As part of the current health situation and restrictions due to COVID-19, we would like to inform you of the sanitary measurements taken by our establishment. These measurements are set to evolve.

Cancellation: As the COVID-19 situation is evolving continuously and unpredictably, we have implemented a new cancellation policy to propose more flexibility to our customers.

Check in et Check out: In order not to multiply the number of people at the reception, at the booking we will ask you the time at which you plan to arrive and take possession of your room (from 4:00pm). We will also ask you what time you plan to leave your room, pay your bill and return your room key.

Payment: We will not accept cash payments (with the exception of tip). We will favor contactless payments from your smartphone. Credit card payments are accepted.

Restaurant: For the services, the organization for lunch will be spread from 12:00pm to 1:15pm, and for dinner from 7:30pm to 8:45pm.

Breakfast: Breakfast will be served either in the breakfast room or in your room at your request (no buffet), from 8:00am to 10:00am. It must be reserved upon arrival at the reception.

Room: Specific room cleaning procedures are applied.

During your entire stay, if you wish, our staff may not return to your room; for a stay of 2 nights or more, your room will not be cleaned.

Hospitality products in the room and additional linen will be limited and available on request at the reception.

SPA area: Access to the SPA can only be done by appointment. It is private for two people from the same room. Between each use, we will carry out a global disinfection, with ozone. All of the SPA water is disinfected every 4 minutes with the action of UVC, low frequencies.

Common areas: Single-use masks will be available at reception. Disinfection gel will be available in many places (outside and inside). Cleanings and disinfections will be carried out very regularly throughout the day.

Staff: Our staff is trained in the sanitary measurements to be observed and our reception staff is at your disposal for any questions.

Barrier gestures: We ask you to respect the barrier gestures throughout your stay.

Your commitment:

Please read the health instructions posted at the reception (in several languages).

Please respect the check in, check out, breakfast, lunch and dinner times.

Please accept the remote temperature measurement.

Be sure to maintain a safe distance from other customers and our employees.

Please respect the traffic signs.

We are delighted to welcome you back to our establishment.

We wish you a pleasant stay and remain at your disposal for any further information.

Our thoughts are with each of you.

The whole team of Les Avisés